Montreal, March 6, 2020

Subject: Business as Usual at the Mutuelle

Dear Member,

You may have heard about the appointment of a provisional administrator at the Mutuelle d'assurance en Église (see the press release). Since this is an unusual procedure that could raise questions on your part, I would like to reassure you.

First of all, you should know that this temporary appointment in no way affects your Mutuelle's mission to meet your insurance needs. The team in place remains the same and is actively working with the provisional administrator. Your insurance policies are valid and continue to apply. The Mutuelle is solvent and all of our activities are being maintained. Rest assured that we are committed to always offering you professional and personalized services to accompany you in the choice of your insurance coverage, in the event of a claim or in matters of prevention. The appointment of a provisional administrator therefore only affects the governance of the Mutuelle.

It is important to mention, however, that one of the immediate impacts of the changes affecting the Board of Directors is the postponement of the Annual General Meeting, which was to take place on April 28. We must also delay the publication of the financial statements. We will send you more information as soon as possible.

Please feel free to continue to contact us as usual. If you have any questions regarding the provisional administration, I invite you to contact the following address directly: cmae@deloitte.ca.

Thank you for your confidence,

Serge Ouellette Executive Director Mutuelle d'assurance en Église

