Montreal, March 23, 2020

## Subject: The Mutuelle d'assurance en Église is in solidarity with its members in this period of upheaval related to COVID-19

Dear member,

Your Mutuelle is well aware and recognizes that there will be direct short-term financial consequences on its members due to the interruption of religious celebrations related to the pandemic. Always there when you need it, it is therefore looking for ways to minimize these impacts and perhaps provide assistance to certain members who request it.

Furthermore, still with the goal of supporting its members during this exceptional period, your Mutuelle is currently working on a **plan to defer payments**. We will let you know the details shortly. Please keep an eye on your e-mails or our newsletters.

As for the payment due on April 1, 2020, it is important to note that it will have to be withdrawn as usual since it is the first payment of the 2020-2021 policy and gives effect to your renewal.

Please know that we are here for you in this exceptional situation. Thank you for your trust.

## **Serge Ouellette**

Executive Director Mutuelle d'assurance en Église

\_\_\_\_\_\_

## Important information regarding loss of revenue

Many of you are wondering whether the loss of income caused by the closure of your establishments by civil authorities could be the subject of a claim under your insurance policy. As mentioned in the contract, only the loss of income generated by the closure of your buildings caused by an admissible claim is covered. <u>Unfortunately, the spread of the COVID-19 virus is not an insured loss under the policy.</u>

